



Terms & Conditions

1.1 Our Role

Taylor-Made Escapes Ltd acts **solely as an agent** in arranging travel services for clients. We do not provide travel services ourselves.

1.2 Agency Relationship

When you book travel services through Taylor-Made Escapes Ltd, your contract for the provision of those services is **between you and the relevant third-party supplier** (such as a tour operator, accommodation provider, airline, or other travel principal) ("the Principal").

The Principal's own booking conditions will apply to your travel arrangements. Taylor-Made Escapes Ltd is not the provider of the travel services and accepts no liability for the acts, errors, or omissions of the Principal.

1.3 Pricing and Discounts

Travel prices are set by the Principal. Any discount offered by Taylor-Made Escapes Ltd is normally funded from our commission and does not alter our role as agent or the identity of the Principal. Your contract for the travel services remains with the Principal at all times.

1.4 Payments and Client Money Protection

All client monies are paid into a designated **trust account** administered in accordance with Travel Trust Association (TTA) requirements. Funds are held on trust for the purpose of paying Principals and related travel costs. The use of a trust account does not affect the contractual relationship between you, Taylor-Made Escapes Ltd, and the Principal.

1.5 Fees

Any service, administration, or consultancy fees charged by Taylor-Made Escapes Ltd are payable directly to us and are separate from the cost of the travel services provided by the Principal.

1.6 VAT

Where Taylor-Made Escapes Ltd acts as agent, VAT (if applicable) applies only to our service fees or commission and not to the cost of the travel services provided by the Principal.

1.7 Booking Confirmation

Your booking confirmation will clearly state the identity of the Principal and confirm that Taylor-Made Escapes Ltd is acting as agent in relation to your booking.